

A FuturEd Masterclass for Maldives National University 2017

> <u>FuturEd</u> <u>White Paper:</u> <u>ePortfolio for</u> <u>Human Capital</u> <u>Management</u>

#### Personal ePortfolios for Professionals

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## **Overview**

#### What is an ePortfolio?

- Why would I want an ePortfolio?
- How would I create one?
- How would I use it?

#### Intended Learning Outcomes

- 1. How to create and use a combined professional and personal ePortfolio
- 2. How and why to create digital evidence
- 3. Why ePortfolio is more than a digital CV
- Workshop Outcomes: archive items (artefacts) and the start of your personal/professional ePortfolio

## <sup>+</sup> A little about me

- Canadian expatriate (Middle East, China and Malaysia)
- PhD in Education Administration
- Expert in Higher Education, QA, eLearning, Faculty Development, Teaching & Learning, Leadership Development, Intercultural Leadership
- FuturEd is me: consulting education futurist
  - My professional ePortfolio
- Advocating ePortfolio for 15 years
  - FuturEd vision: ePortfolio learning ecosystem
- Now envisioning a Blockchain-managed ePortfolio system
- Dedicated Traveler and Lifelong Learner





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#### A little about you?

How do people here know you?

Do you have an ePortfolio already?

Do you use ePortfolios in your classroom?

What is your measure of success for today?

**PRE-TEST and also: Open a PPT** 

Slide for "Things I want to know more about"





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"a collection of authentic and diverse evidence, drawn from a larger <u>archive</u>

- representing what a person or organization has learned over time on which the person or organization has reflected,
- and designed for presentation to one or more audiences for a particular rhetorical purpose"

\* (NLII 2003 and FuturEd 2005)

Six key concepts

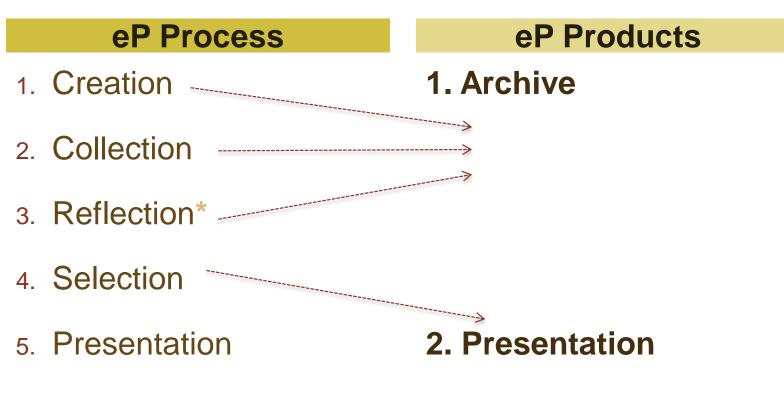


## Basic concepts ...Not just a digital CV

- ePortfolio" is a System of
  - Digital creation/storage <u>and</u> presentation
    - Tools and services
  - Production and "consumption"
    - Creator and user = ROI
  - Process <u>and</u> product

Basically: "Here's what I know and can do, Here's how/ where I learned it, and here's the (digital) evidence!"





\* Taking time to think critically

## **Reflection practice** (in teams)

. . .

You are preparing for a job interview. You will be asked:

- 1. What was your last job? What were your key tasks?
- 2. What did you excel at? How did you learn it? Do you have evidence? **THIS** takes reflection.
- 3. Can you produce digital evidence?

**Critical importance of your archive!** 

Same for students!

World Economic Forum 28 Oct at 23:00 · 🕄

Stop. Think. Reflect.



Einstein, Darwin and the two-hour genius rule

Zat Rana looks at the trait shared by Einstein, Darwin and Nietzsche – taking the ti...

weforum.org

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# What is traditional evidence of ability?

- Academic CV
- Professional resume

Typically these capture your formal learning – your credentials and work experiences.

- Does it capture all of your abilities?
- Does it adequately describe what you are able to do?
  - Is it always current?
- Can you provide evidence of your assertions?

BUT

## What is "digital evidence"?

- Video clips
- Audio clips
- Photographs
- Scanned documents
- Hyperlinks
- Blogs
- Journals
- Badges
- QR Codes

#### One ppt slide...

What digital evidence do I already have? And where did I put it?

# What is the benefit of digital evidence?

Accessible Portable Examinable Replayable Reviewable Sharable Personalized Creative Updatable Standardizable

Digitize and Archive Everything!

## + Better than a CV

Characteristic	Traditional Résumé	ePortfolio		
content	lists of credentials and work experiences (with skills and knowledge implied)	lists of skills and knowledge (with learning experiences and credentials referenced where appropriate)		
development process	keep track of formal credentials, dates, employer addresses, job descriptions	examine learning experiences for the skills and knowledge acquired		
perspective on learning	learning happens largely in formal institutions, and credentials and work experience are the valued learning opportunities	learning happens in both formal and non-formal situations, and all learning has value		
format	short and factual	may be more comprehensive, with broader lists that can be cross-referenced with actual skills and knowledge in job and training requirements		
validation	credentials and employer's references have been unchallenged proxies for learning	different forms of validation are required, in addition to credentials and references, e.g., personal references		
purpose	to get a job	for career planning and development: appropriate work and/or training		



Keep in mind:

## **Critical Quality Principles** (Consumer's Guide to ePortfolio Tools and Service)

## An ePortfolio MUST:

- Be owned by individual / creator
- Be secure, with access controlled
- Incorporate all forms of learning
- Be transportable
- Demonstrate ROI

Others also create digital information about you. Combined with what you create = your **Digital Identity**.

## + Evidence: deliberate/accidental (Google your name?)



## The "e" in ePortfolio – digital tools you will need

#### 1. Archiving needs:

- Personal <u>storage</u> with
  - Easy access (by you)
  - Controlled access (by others)
- Media to create evidence
  - Papers (scanning)
  - Presentations (video)
  - References (hyperlinks to)
  - References (audio by)

#### 2. Presentation tools:

- Power Point Presentation
- Personal website
- Google sites / docs / blogs
- Microsoft SharePoint /
  - groove
- Localized bespoke tools
- Social networking software
- Commercial tools
- Open source tools

## • ePortfolio tools for professionals (\*\* a policy decision for MNU\*\*)

#### Websites and tools

- Academia.edu (papers
- LinkedIn.com
- Google Sites eP
- Portfolium
- list of tools
- LifeWire
- About Me
- IO Grid
- SimpleSite

#### **FuturEd advice**

- Ask / encourage MNU to choose one tool for you to use
  - FuturEd Consumer Guide to ePortfolio Tools and Services
- In reality, you will have multiple ePortfolios (presentations as needed: teaching, research, writing, community service, leadership, lifelong learning)
- There are benefits to multiple identities.

## You know... there are multiple ePortfolio types and purposes

#### Today

- 1. Demonstrating competence
  - Quality criteria and evidence
- 2. Showcasing achievements
  - All forms of learning
- 3. Digital identity
  - All digital information

#### Other workshops, e.g.,

- 4. Learning Assessment
  - Self or teacher
- 5. Innovative Teaching
  - Engagement in reflection
  - Improvement over time
- 6. Quality Assurance
  - Standards compliance
  - Individual to institutional

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## **Digital Me**



Can you find photos of yourself on the internet?

### PPT slide #1





## Combining

## **Professional and Personal**

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## Mini-ePortfolio: 7 slides

- 1. This is me...
- 2. My philosophy of education
- 3. Some of my professional competencies
- 4. Some of my transferrable LLL skills
- 5. An achievement showcase
- 6. Some of my digital evidence
- 7. Next eP steps for me

## **Today.. Combining Three Types** of Personal ePortfolios

- 1. Starting with.... Professional ePortfolio
  - Standards-based professional competencies (required and acquired)
  - More than a digital CV it's Human Capital Management
  - 2. Lifelong learning (e.g., travel experiences)
    - Human Capital Development / Accounting, achievements, reflections, showcase
  - 3. Social networking (e.g., Facebook, LinkedIn)
    - social capital development, informal learning, references

#### Professional ePortfolio: The Contents

### Think:

- 1. COMPETENCE
- 2. EVIDENCE
- 3. ARCHIVE

## 4. PRESENTATION

- ① Statement of education philosophy
- this second

We'll do

- 2 Credentials and evidence Got?
- ③ Description of experience and references
- Core competencies with evidence (achievements and reflections)
  - Teaching
  - Research
  - University service
  - Community engagement

#### Don't forget ICT skills!

start

here

## + (Slide #3) – go to <u>www.FuturEd.com</u> Expressing competencies

Required competence	Acquired Competence	Reflections and Evidence
Teaching		
Research		
Community service		
University service		
eTeaching		
ICT		
International skills		

First we'll choose one and do it together.... Second, you choose another one and have a go... download, fill, save and send.

## \* Sample digital evidence:

- Course planning artifacts: sample course syllabi, lesson plans, assignments, exams
- Evidence of teaching effectiveness: summary of student feedback, department evaluations
- Teaching awards and recognition
- Professional development efforts
- Audio and video clips
- Hyperlinks and references
- Badges
- QR codes







## Education Philosophy Think:

Metaphor

Values

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"The Line"

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## \* Next: slide #4 Philosophy of Education

- Open Power Point choose a format
- Step 1: "My philosophy..."
  - Search and upload an image a metaphor for your philosophy
- Step 2: Write a short paragraph (**reflect**), your thoughts...
  - For me, education is like... is for... is part of...
  - As a professional educator, I believe... value...
  - I chose to be a professional educator because...
- Step 3: Write a short paragraph (describe), how you teach and why
  - My approach to teaching is to...
  - Over time, I've developed a teaching style I call...
  - For me, university teaching is like...
- Save file Refer to Slide #18 Contents of Professional ePortfolio (Archive items)

## + Last.. Combining Three Types of Personal ePortfolios

- 1. Starting with.... Professional ePortfolio
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## Adding the Lifelong Learning Component

#### Tools

Digital story-telling

- Digital scrapbooking
- Social networking
- Blogging
- Personal website

#### Concepts

- Personal interests and qualities
  - Community and family
  - Passions and pastimes
  - Travels and travails
- Reflections and opinions
- Achievements and plans
- Transferable skills

## **Beyond my job....also** FuturEd Transferrable Skills eP tools

My Roles, e.g.,	Transferable Skills	Evidence		
Parent				
Spouse				
Soccer coach				
Community leader				
Gardener				
<ol> <li>Create a table in spreadsheet.</li> <li>Take 15 min. to a</li> <li>Discuss with nei</li> <li>Don't forget to s</li> </ol>	Slide #5			



For almost 10 years, I lived in the Middle East.

I came to love living in the textures and traditions.

Identify a learning experience... How have I changed? Slide #6 Where is the evidence? Where / how could I share that?



#### Personal

- To archive evidence of achievements and KSAs
- To document change and development
- To target deficits for future training
- To value transferable skills
- To develop new ICT skills
- To model eP for students

#### Shared

- To show evidence of achievements and KSAs
- To plan career development or change
  - To apply for tenure and promotion
  - To apply for new positions
  - To teach ICT and eP skills
    - To promote eP learning

## **Benefits of professional ePortfolios in education**

- 1. Staff: personal development and management
  - Incorporating formal and non-formal learning
  - Building (contents) and using ePortfolios (systems)
  - Benefits for career development and promotion
- 2. Teachers: enhanced teaching and learning
  - Reflective learning
  - Evidence-based assessment
  - Tools and practical applications
- 3. Institution: management function
  - Quality assurance and performance appraisal
  - Lifelong learning and human capital management
  - Technologies present and future

## **Human Capital Accounting**

HCA - A method of systematically identifying, measuring and presenting information about the human resources and human capital of an organization (OECD) or nation (FuturEd)

Human Capital Development Human Capital Management

## Human Capital D & M – replacing HR and credentials

Development

 Competencies (professional standards, lifelong learning)

 Social capital (networks and communities)



#### TO CHANGE SOMETHING, BUILD A NEW MODEL That makes the existing model obsolete.

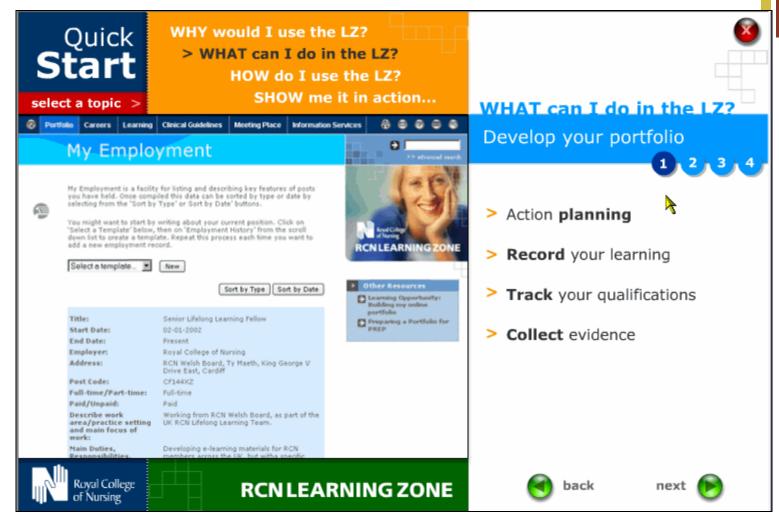
# R. BUCKMINSTER FULLER

#### Management

Individual knowledge / learning as an asset

Collective knowledge for a business or nation

## e.g., Royal College of Nursing (UK)



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## e.g., Avenet eFolio

This is an example of an online portfolio constructed with Avenet e-folio<sup>™</sup>. Users can easily add sections, text, and photos...and customize the site to meet the specific needs of the user.

Sites can contain a wide variety of designs and functionality including online forms, surveys

and more.

#### Mary Jane



#### Comment Form

Please send me your comments or questions using this form. <u>Continue</u>

Employer Survey Which quality does your organization value most? **A Dedicated Public Servant** 

#### My Career Management Account



Thank you for visiting my career management account! I have organized my site to give prospective employers an easy tool to learn about my experience, training and interests. At this site you will find in-depth background data, validated education and training information, examples of some recent work product, professional references and much more.

At any point during your visit feel free to use the search tool to help direct you to topics that are of interest to you. Also, I would appreciate it if you would take a minute to send me your comments concerning this site and its contents through the contact me, comment form or employer survey sections on the navigation bar.

January 2001

Thanks again for visiting my site. I look forward to hearing from you soon about available opportunities with your organization.

Mary Jane

My Resume

## e.g., Careers Wales

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							62
Chwiliwch yn fanwl 🛌 Advanced Search 🗃							
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Home	Up to Age 16	Age 16 - 19	Age 19+	Professionals	Employers	Login 🕨	

#### Gyrfa Cymru Ar-lein Careers Wales Online

Choeli di fyth beth alli di'i wneud

You'll be surprised what you can do

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## Implications of ePortfolio for Human Capital Development

- Individuals
  - Develop and maintain ePortfolio
  - Take control of career
  - Develop efficient learning plans
  - Develop and maintain Digital Identity
- Employers
  - Complete inventory of workforce skills
  - More efficient description of work required
  - Pay for skills used not for time spent
  - Manage and target learning
- Society at large
  - Systematic Human Capital Accounting
  - Accurate inventory and skills gap analysis
  - Promotion of lifelong learning

## + Review...ePortfolio...

A term used to encompass (1) tools, products and systems that can be used by (2) individuals, educators, employers and entire nations for the purposes of (3) describing, assessing, recognizing and using knowledge and skills (4) acquired through all forms of learning (5) with evidence that is digitally created, stored and managed through (6) practices that meet quality standards to assure transportability, usability, and security (FuturEd 2007)

#### **Post-test**

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## Any volunteers? Mini-ePortfolio: 7 slides

- 1. This is me...
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- 6. Some of my digital evidence
- 7. Next eP steps for me



## **ePortfolio Resources**

#### Tools / services

- CourseNetworking ePortfolio
- Mahara / Moodle ePortfolio
- Google Sites eP
- Portfolium
- PebblePad

- LifeWire
- About Me
  - IO Grid
- SimpleSite

#### Resources

- FuturEd Consumer Guide to ePortfolio
   Tools and Services
- list of tools
- PhD2Published
- <u>all about teaching portfolios</u> the short version
  - CN Badges
  - Guide to Badges
  - Synthesis of Research on Teacher's Reflections



## Websites / FB pages

#### Education

- Edutopia
- Yidan Prize
- eLearning Coach
- Mindshift
- The Atlantic
- Education Technology
- WISE Qatar Foundation

#### Leadership

- World Economic Forum
- Entrepreneur
- Business Insider
- Big Think
- Futurism
- LinkedIn



## www.FuturEd.com

ePortfolio research and white papers



Dr. Kathryn Chang Barker

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